## Lucid Connected Home Charging Station Guide

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# Safety Instructions

Safety Instructions 1

### Safety Instructions

This guide contains instructions and warnings that must be followed when installing and using the Electric Vehicle Supply Equipment (EVSE). Before installing or using the EVSE, read this entire guide including the WARNING and CAUTION markings.

#### Safety Instructions

The following are some of the safety icons used in the user guide:

**A** CAUTION: RISK OF PERSONAL INJURY

▲ WARNING: RISK OF ELECTRIC SHOCK

▲ DANGER: RISK OF FIRE OR EXPLOSION

▲ CAUTION: RISK OF DAMAGE TO THE EOUIPMENT

The following color-codes of the safety icons depict the severity of the warnings or cautions:

Red: Severe risk of death or serious injury if hazard is not avoided or mitigated immediately.

⚠ Orange: Potential hazard of death or serious injury if hazard is not avoided.

A Yellow: Potentially hazardous situation. If the hazard is not avoided, minor or moderate injury could occur.

A Blue: Risk of damage to the equipment.

The information in this guide does not exempt the user from following all applicable codes or safety standards.

This guide provides instructions for the Electric Vehicle Supply Equipment (EVSE) and should not be used for any other product.

#### Repair and Maintenance

- Only licensed electricians can fix or repair this equipment. General users

- should not attempt to fix, repair, or adjust it.
- Always turn off the input power before repairing or maintaining this equipment.

### Federal Communication Commission (FCC) Interference Statement

This equipment complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This equipment may not cause harmful interference, and (2) this equipment must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and complies with the limits for a Class B digital device, according to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. However, if it is not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user should try to correct the interference by performing one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not covered in this guide must be approved in writing by the manufacturer's Regulatory Engineering Department. Changes or modifications made

Safety Instructions 2



without written approval may void the user's authority to operate this equipment.

#### **Industry Canada statement:**

This equipment complies with ISED's licenseexempt Radio Standards Specifications (RSS). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this equipment must accept any interference received, including interference that may cause undesired operation.

#### Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with greater than 23 cm between the radiator and your body.



WARNING: RISK OF ELECTRIC SHOCK

This equipment is intended only for charging vehicles that do not require ventilation during charging. Please refer to your vehicle's owner's manual to determine ventilation requirements.



DANGER: RISK OF FIRE OR EXPLOSION

Do not use extension cables to increase the length of the charging cable. Maximum length is limited to 24 ft by the National Fire Protection Agency.



WARNING: RISK OF FLECTRIC SHOCK

Do not pull or drag this equipment by the input power cord. This could damage the power cord and create an electric shock or fire hazard.



MARNING: RISK OF FLECTRIC SHOCK

Improper connection of the equipment grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if there is doubt that the product is properly grounded.

MARNING: RISK OF ELECTRIC SHOCK

Follow the basic precautions when using electrical products. Read all the instructions before using this equipment.

- Supervise this equipment when using around children.
- Do not put fingers into the EV connector.
- Do not use this equipment if the flexible power cord or EV cable is frayed, has broken insulation, or any other signs of damage.
- Do not use this equipment if the enclosure or the EV connector is broken. cracked, open, or shows any other indication of damage.
- Improper connection of the equipment grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if there is doubt that the product is properly grounded.
- Do not touch live electrical parts. Incorrect connections may cause electric shock.



DANGER: RISK OF FIRE OR EXPLOSION

- To reduce the risk of fire, replace only with same type and rating of fuse.
- This equipment has internal arcing or sparking parts which should not be exposed to flammable vapors. It should not be located in a recessed area or below floor level because flammable vapors can accumulate.

A CAUTION: RISK OF DAMAGE TO THE **EQUIPMENT** 

- Do not operate this equipment in temperatures outside its operating range of -30°C to +50°C (-22°F to +122°F).
- Store this equipment in a clean dry place in temperatures between -40°C and +85°C (-40°F to +185°F).

Safety Instructions 3

# Introduction

Introduction 4



## Product View



#### **Package Contents**

The box should consist of the following components:

- Lucid Connected Home Charging Station and Cable
- 2. Ethernet Grommet
- 3. T20H drill bit





#### Components in box

Item	Description	Qty	Remark
1	Lucid Connected Home Charging Station OR Lucid Connected Home Charging Station, LTE	1	Ensure that the variant in the box is accurate per the use type. LTE variant is only for commercial installations.
2	Ethernet Grommet	2	
3	Backplate	1	Preconnected to the station.
4	T20H drill bit	1	

Introduction

# Specifications

Specifications 6



## Product Specifications

Item	Lucid Connected Home Charging Station, NA	Lucid Connected Home Charging Station, LTE, NA	
Application	Residential	Commercial	
Voltage	208 - 240VAC, Single Phase	208 - 240VAC, Single Phase	
Frequency	60Hz	60Hz	
Current	Adjustable up to 80A	Adjustable up to 80A	
	(see Set Operating Current on page 17	(see Set Operating Current on page 17	
Charging Connecter	SAE J1772, Type 1	SAE J1772, Type 1	
Cable Length	24'	15'	
Battery Holder	Battery holder for 3x AA batteries (if b from installing the batteries yourself)	vatteries are not installed, please refrain	
Wi-Fi	802.11 b/g/n	802.11 b/g/n	
Ethernet	Yes	Yes	
Cellular	N/A	M2M connection (LTE CAT.M1 / CAT.NBIoT)	
RFID	N/A	ISO 14443 A/B, ISO 15693	
Data Protocol	OCPP 1.6J	OCPP 1.6J	
Operations Temp.	-30 to +50 °C (-22 to +122°F)	-30 to +50 °C (-22 to +122°F)	
Storage Temp.	-40 to +85 °C (-40 to +185 °F)	-40 to +85 °C (-40 to +185°F)	
Mounting Type	Wall or Pedestal Applications	Wall or Pedestal Applications	
Wiring Type	Hardwired	Hardwired	
NEMA Rating	NEMA 3R	NEMA 3R	
Impact Resistance	IK09	IK09	
Dimension (HxWxD)	15.3" x 7.7" x 5.2	15.3" x 7.7" x 5.2	
Weight	18 lbs	14.5 lbs	

Specifications

Item	Lucid Connected Home Charging Station, NA	Lucid Connected Home Charging Station, LTE, NA
Certifications	C(II) us	C(II) us
	UL 1998/2231/2594	UL 1998/2231/2594
	FC	FC
	FCC Part 15B FCC Part 15.247 (WLAN 2.4GHz)	FCC Part 15B FCC Part 15.247 (WLAN 2.4GHz)
	N/A	F©.
		FCC Part 15.225 (RFID 13.56MHz)
		FCC Part 22/24/27

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## Installation

### Before Installation

#### Safety Check

- Check the exterior packaging for signs of mishandling and ensure the equipment was not damaged during shipping.
- Before connecting the product to the power supply, check that the power supply voltage and current rating corresponds with the power supply details shown on the product rating label.



MARNING: RISK OF FLECTRIC SHOCK

Disconnect the power supply before installing or repairing the charging station. Disconnect the power supply before installing or repairing the charging station. Exposure to live wires may result in physical injury or damage to the power supply system and the charging station.



**⚠** CAUTION: RISK OF PERSONAL INJURY

Keep all packing materials away from children. These materials present a risk of injury (e.g. suffocation).

Do not use extension cords with this equipment.

THE CHARGING STATION MUST BE INSTALLED ONLY BY A LICENSED ELECTRICIAN IN ACCORDANCE WITH THE PROVISIONS OF THE LOCAL INDUSTRY CONSTRUCTIN AND SHOULD COMPLY WITH NATIONAL ELECTRICAL CODES AND STANDARDS.

Before installing the charging station, make sure you have read all instructions in this guide and fully understand its contents.

Appropriate protection is required when connecting to a main switchboard. The tools and parts used are outlined in Additional Tools and Parts on page 11.



## Additional Tools and Parts

Tool	QTY	Size	
Screw	4	Appropriate for wall/pedestal material	
Compression Lugs	3	Used to land branch circuit wires on terminal block	
Philips Screwdriver	1	PH3	
Torx Screwdriver	1	T20H (included in the box)	
Torque Wrench	1	>40 lb-in	

## Charging Station Installation

Disassemble Logo Cover

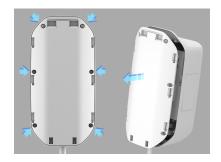
1. Remove 2x M4 screw with T20H bit.



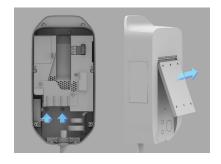
2. Slide logo cover up and remove by pulling from charging station housing.



3. Remove 6x M4 screws with T20H bit, and open the top cover.



4. Remove 2x M4 screw with T20H bit, and remove rear mounting bracket.



Secure Mounting Bracket

Secure the main body mounting bracket to the wall with the appropriate screw.

For the indoor site, ensure that mounting is not lower than 18" (450 mm) and not higher than 4' (1.2m). For the outdoor site, please ensure that mounting is not lower than 24" (600 mm) and not higher than 4' (1.2m).

Note: It is recommended to use four (4) screws when mounting the bracket, however if the preference is to only use two (2), please use the middle two screw holes of the bracket. If only two screws are used to fasten the mounting bracket, the screws should pass through the middle two screw holes of the mounting bracket.



1. Fasten mounting bracket.

#### 4-Hole Mounting



2-Hole Mounting



2. Refer to the following table for torque specifications:

Screw	Torque	
M4	10 kgf.cm	8.5 lb-in

3. Screw holes of the mounting bracket.



Fasten the Charging Station

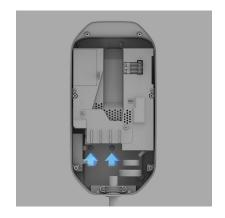
Fasten the charging station onto mounting bracket.

 If the user is planning to use a "Top or back input" and "Ethernet cable", drill the appropriate holes before mounting to any surface.



Insert the Ethernet grommet (included) after drilling Ethernet hole if the user requests an Ethernet connection installation.





3. Place the charging station on the mounting bracket.



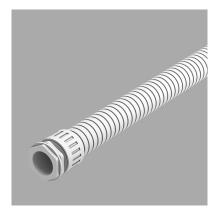
 Fasten the charging station on the mounting bracket by tightening the 2x M4 screws.



## Input Power Cord Installation

Choosing Conduit

Choose the appropriate conduit in accordance with all the applicable state, local, and national electrical codes, and standards.



Attaching Compression Lugs

Please adhere to standard processes to properly heat shrink the tubing on the compression lug to ensure a secure fitment on the wire before connecting to the terminal blocks in the station.



Refer to the following wire specification. Use a conductor type other than RHH, RHW, and RHW-2 with outer covering.

Choose the appropriate conductors in accordance with all applicable, state, local, and national electric codes and standards.

Model	Terminal	Conductor	Rating
Lucid Connected	L1, L2	2 AWG	90°
Home Charging Station	G	8 AWG	Copper wire

Electrical Wiring

Electrical wiring to the charging station.

 Fold the wire end to pass through the conduit, and insert it into the input hole. Choose input direction 1, 2, or 3, and open the cap.

*Note:* Choose only one type, either 1, 2, or 3.

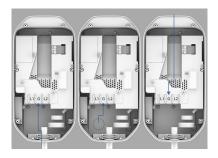
Note: The waterproof warranty is voided if more than one conduit is kept open.



2. Loosen the plastic screw, and open the insulation sheet on the terminal block.



 Fasten the copper wire on the corresponding terminal block. The wiring instruction is printed in front of the terminal block (L1/L2/G).



4. Use the following torque to connect the wire terminal to the terminal block.

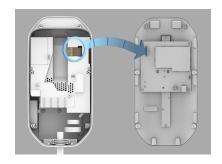
Screw	Torque	
M6	31 kgf.cm	26.9 lb-in

DANGER: To reduce the risk of fire, connect only to a circuit provided with 100 amperes maximum branch circuit overcurrent protection in accordance with the National Electrical Code, ANSI/NFPA 70, and the Canadian Electrical Code, Part I, C22.2.

5. Lock the conduit on the enclosure. Refer to the following torque.

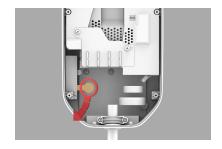
Conduit	Torque			
1"	35 kgf.cm	30.36 lb-in		

Remove the cable tie and connect the jumper wire. Then, reassemble the top cover, and fasten the M4 screw.



Screw	Torque		
M4	10 kgf.cm	12 lb-in	

7. If applicable, remove the insulation sheet of the battery package.



8. Once jumper wire is connected and battery insulation sheet removed, reassemble the top cover using 6x M4 screws, then place the logo cover on top, fitting into the grooves, then sliding down into place. Please ensure logo cover is firmly snapped into top cover before fastening final 2 bottom M4 screws to seal the station.

## Set Operating Current

To set the operating current, configure SW1, SW2, SW3, SW4 from DIP switch

If the Lucid Connected Home Charging Station is installed on a breaker smaller than 100A, the dip switches support de-rating the station to match said breaker. This same table below can also be found on a sticker inside the station for ease of use.

Note: Power must remain off before setting or configuring the DIP switch.

Item	Continuous Output		Conf	igure	Circuit Breaker Size		
	6A		1	2	3	4	7.5A
		UP				•	
		DOWN	•	•	•		
	12A		1	2	3	4	15A
		UP			•		_
		DOWN	•	•		•	_
	16A		1	2	3	4	20A
		UP			•	•	
		DOWN		•			
_	20A		1	2	3	4	25A
ration		UP		•			
DIP Switch Conliguration		DOWN	•		•	•	_
<del>5</del>	24A		1	2	3	4	30A
F.Swi		UP		•		•	
		DOWN	•		•		_
	28A		1	2	3	4	35A
		UP		•	•		
		DOWN	•			•	_
	32A		1	2	3	4	40A
		UP	,	•	•	•	
		DOWN	•				_
	36A		1	2	3	4	45A
		UP	•			,	
		DOWN			•	•	_

Item

Continuous Output		Conf	igure			Circuit Breaker Siz
40A		1	2	3	4	50A
	UP	•			•	_
	DOWN		•	•		
48A		1	2	3	4	60A
	UP	•		•		_
	DOWN		•		•	
56A	,	1	2	3	4	70A
	UP	•		•	•	_
	DOWN		•			
64A		1	2	3	4	80A
	UP	•	•			
	DOWN			•	•	
72A		1	2	3	4	90A
	UP	•	•		•	<del></del>
	DOWN			•	,	
80A (Default)		1	2	3	4	100A
	UP	•	•	•		_
	DOWN				•	_

# Operations |

## Charging Status Indicators

The Lucid Connected Home Charging Station's LED status indicators illuminate the verticallyoriented LUCID logo on the front cover of the station.

Color and Pattern Intensity Definitions Action

Color and Pattern	Intensity	Definitions	Action
White Solid	10%	Plugged In, Not Charging (Saving Mode)	When battery is supplying power to station
	60%	Ready State, Scheduled Charging, and Charging Complete	N/A
White Flashing	10%	Start Up (Normal/Saving Mode)	N/A
	100%	Charging	N/A
Red Solid	60%	Charging Fault	Unplug the charge from the EV.
			2. Power recycle to check if EVSE is normal.
			If the problem persists, contact     Lucid customer care.
Red Flashing	100%	LCHCS protecting itself due to external errors	1. Unplug the charge from the EV.
			2. Power recycle to check if EVSE is normal.
			If the problem persists, contact     Lucid customer care.
Orange Flashing	10%	Software Update	No action required - Software updates take up to 50 minutes and download automatically once available
	100%	Battery temperature sensor fault, Dead Battery, Battery not connected	Ask an electriction to:
			- Check battery connections
			- Replace the battery if needed
			Troubleshoot - If problem presists contact Lucid customer care.



Color and Pattern	Intensity	Definitions	Action
Orange Solid	60%	Battery Board Fault	Ask an electriction to:
			- Replace the battery board if needed
			<ul> <li>Troubleshoot: If problem presists contact Lucid customer care.</li> </ul>

## Connecting your Station to the Internet

Connecting your station to the internet would enable more features in the future through over-the-air updates.

Have the following ready before connecting your station to the internet. Connecting your station to the internet should be completed within 15 minutes of powering the station:

- Lucid Connected Home Charging Station (powered off)
- Laptop/computer
- Station's Serial # (e.g.: 2215200034 found on the right side of station).
- Station's IP address:
  - o For Wifi: 192.168.5.1
  - o For Ethernet: 192.168.1.10
- User's preferred WiFi network and Password
- User's Lucid ID (email address)
- Power on the Lucid Connected Home Charging Station via the breaker. Wait 2 minutes for the unit to transition from a pulsing light to solid, which will then begin broadcasting its Wi-Fi Network for the first 15 minutes. This is also when the station is ready to be connected by Ethernet.
- 2. If connecting via Wi-Fi, please execute the following steps:
  - a. Using a laptop, seek its Wi-Fi Network (SSID), matching the serial # of the unit, a 10- digit number found on the label on the right side of the unit. (ex. 2215200034). Once selected, use the serial number again of the station as the password to connect. (e.g.: 2215200034).
  - Once the laptop is connected to theWiFi Network (SSID) of the charging station, open your preferred web browser, enter the station's IP address: 192.168.5.1

- Note: The browser may prompt a warning, please accept the warning, and proceed to following steps.
- c. This will then load the Lucid Web Configurator login screen. Enter the same 10-digit serial # of the charging station to log into the configurator.
- Optional Password reset step: It is recommended to change this Password by selecting Maintenance in the top right corner. Select Password, and then enter the new Password, click Save. This will log you out and you would be asked to sign back in with your new Password.
- After signing in with the updated Password, connect the Lucid Connected Home Charging Station to the home network via Wi-Fi, select Setup and then Wi-Fi.
  - a. On this screen, enter the preferred home network's Wi-Fi name and associated Password, then click Apply. Other options can typically be on their default settings.
  - The screen would show buffering status for few minutes, please wait, this is the time when EVSE is rebooting and is trying to connect to internet using your home network.
- If connecting via Ethernet, please execute the following steps after connecting ethernet cable:
  - a. Open a web browser and try logging in to device through its IP address: 192.168.1.10.
  - b. Follow steps 2c through 4.
- 6. If connecting via Ethernet, select Setup, then the Ethernet tab.
  - a. If Ethernet connection is established successfully, a valid IP (192.168.1.10) will be shown. Other options can be default settings.



- b. The screen would show buffering status for few minutes, please wait, this is the time when EVSE is rebooting and is trying to connect to internet using your home network.
- Select the Cloud tab under Setup, and ensure Lucid Cloud is selected. The Customer's Lucid ID is displayed. Click Apply.

Note: This must be the same Lucid ID email address that the customer used to create their Lucid account for the vehicle and mobile app.

- Once you hit apply, the EVSE would reboot again and the screen would show buffering status for a few minutes, this is when the station is connecting to the backend.
- If you cannot correctly follow the steps within the 15-minute window, the process will need to be restarted for the station's Network (SSID) to be broadcasted again. Cycling the power via the circuit breaker will achieve this restart.

## Additional Power-On Operations

Authorization (For LTE Model only)

Before charging an electric vehicle, the LTE model includes an RFID reader, which must be authorized to begin the charging session. This RFID reader is available on the right side of the unit, showing the RFID symbol for scanning.



Auto Restart

When a charging session is interrupted due to a temporary error condition, the charging station will automatically restart charging when the cause of the temporary error condition returns to normal. Indicator lights will remain flashing RED until the error condition is resolved.

- Temporary error conditions:
  - Over Current
  - Over Voltage
  - Under Voltage
  - Over Temperature
- For over current conditions: The charging session will stop while Over Current occurs. After 5 minutes of recovery from Over Current, the charging

station will automatically retry charging three times

Power Outage Recovery

Please allow up to 15 minutes after power resumes before the station will be ready for charging. The delay is designed to avoid impacting the utility grid when multiple charging stations are in the same area attempting to resume charging simultaneously.



## Warranty Information

The Lucid Home Charging Station warranty covers the repair, or replacement of parts necessary to correct defects in the materials or workmanship of any parts manufactured or supplied by Lucid under normal use. The 80A Lucid Home Charging Station is covered for a period of four years from the date of purchase.

The Lucid Home Charging Station warranty will be voided and no warranty coverage will be provided in the following situations:

Failure to properly operate your Lucid Home Charging Station in accordance with the specific instructions and recommendation regarding the use and operation as provided in this guide.

#### Who is the Warrantor?

Lucid USA, Inc. is the warrantor in the United States and Lucid Motors Canada ULC is the warrantor in Canada (collectively "Lucid").

#### Who May Use this Limited Warranty?

This Lucid Home Charging Station Limited Warranty is provided to the original and subsequent owner(s) of the Lucid Home Charging Station. This warranty can be transferred from the original owner to a subsequent owner. To obtain coverage, the new owner must provide proof of ownership transfer.

#### What Does this Limited Warranty Cover?

This Lucid Home Charging Station Limited Warranty applies only to the 80A Lucid Home Charging Station hardware. It covers the repair, or replacement of parts necessary to correct defects in the materials or workmanship of any parts manufactured or supplied by Lucid under normal use.

This Limited Warranty gives you specific legal rights. You may have other rights that vary from jurisdiction to jurisdiction.

#### What Does this Limited Warranty not Cover?

Damage caused by any of the following items or actions listed below is not covered under this Lucid Home Charging Station warranty:

- Normal wear and tear. Wear and tear describes the normal process by which the components reach the limit of serviceability through normal use.
- Accidents, collision or objects striking the Lucid Home Charging Station or its components
- Theft, vandalism, or riot
- Damage due to external incidents
- Customer-applied chemicals or accidental spills.
- Damage to appearance of the Lucid Charging Station or its components such as chips, dents, cracks and scratches.
- Abuse and/or misuse of the Lucid Home Charging Station or its components
- Any unauthorized access or modification to the Lucid Home Charging Station or its components
- The use of incompatible charging devices or methods
- Repairs or installation performed by personnel not authorized by Lucid, including repairs which would have otherwise been covered under the Lucid Home Charging Station warranty
- Use for commercial purposes

#### What is the Coverage Period?

Four years from the date of purchase.

### What Will Cause this Limited Warranty to Be Voided?

The Lucid Home Charging Station Limited Warranty will be voided and no warranty coverage will be provided in the event of failure to properly operate your Lucid Home Charging Station in accordance with the specific instructions and recommendation regarding the use and operation as provided in this guide.

#### What Are your Remedies?

The remedy under this Limited Warranty, and any implied warranty, is limited to repair, replacement, or adjustment of defective parts. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as Lucid, through its authorized service centers, is willing and able to repair, replace, or adjust defective parts as described in this Limited Warranty.

#### Limitations on Liability

To the fullest extent allowed by applicable law, all of the warranties in this Limited Warranty are subject to the following limitations and disclaimers:

Lucid's liability, if any, shall in no event exceed the cost of correcting manufacturing defects as provided in this written warranty. Upon expiration of this Limited Warranty, any such liability shall terminate.

THE WARRANTIES IN THIS LUCID HOME CHARGING STATION LIMITED WARRANTY ARE THE ONLY EXPRESS WARRANTIES APPLICABLE TO YOUR LUCID HOME CHARGING STATION . LUCID DOES NOT ASSUME OR AUTHORIZE ANYONE TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH YOUR LUCID HOME CHARGING STATION OR THESE WARRANTIES. NO PERSON MAY MODIFY OR WAIVE ANY PART OF THESE WARRANTIES.

As a condition of these warranties, you are responsible for properly using, maintaining, and caring for your Lucid Home Charging Station as outlined in your Owner's Manual. Lucid recommends that you maintain copies of all maintenance records and receipts for review by Lucid.

Any implied warranty of merchantability or fitness is limited, to the fullest extent allowed by applicable law, to the time period covered by these written warranties, or to the applicable time period provided by applicable law, whichever period is shorter.

To the fullest extent allowed by applicable law, Lucid disclaims all implied warranties if the Lucid Home Charging Station is used for business or commercial purposes.

To the fullest extent allowed by applicable law, Lucid disclaims any and all indirect, incidental, special and consequential damages, including, but not limited to, loss of time, loss of income, loss of use, damage to or loss of personal or commercial property, inconvenience or aggravation, emotional distress, commercial loss (including lost profits or earnings), transportation expenses, lodging expenses, and incidental charges like phone, fax, or postal expenses, even if Lucid is advised of the possibility that such damages are reasonably foreseeable

The warranties contained in this Lucid Home Charging Station Limited Warranty and all questions regarding their enforceability and interpretation are governed by the law of the jurisdiction in which you purchased your Lucid Home Charging Station. Some jurisdictions do not allow Lucid to limit how long an implied warranty lasts or to exclude or limit incidental or consequential damages, so the limitation and exclusions described above may not apply to you.



## General Care

The exterior of the charging station is designed to be water and dust resistant per NEMA 3R rating'. To ensure proper maintenance of the charging station, follow these guidelines:

- When cleaning, do not direct streams of water at the unit despite the enclosure's water resistance.
- Store the power cable on the charging station after use to avoid damage.

## Customer Support

If the power cable or the charging plug is damaged, please contact Customer Support.

1-888-99 LUCID (1-888-995-8243)

customercare@lucidmotors.com